

# CORONAVIRUS INFORMATION



Dear relatives and visitors of our SANLAS facilities!

With great care, we pay close attention to the recommendations of the health authorities and the World Health Organization (WHO) regarding the coronavirus (COVID-19). Older people, people with existing heart, lung or kidney diseases and people with reduced resistance are particularly at risk.

Appropriate precautionary measures are taken in our facilities to prevent infections as best as possible.

The virus can cause flu-like symptoms such as cough, fatigue, fever, or difficulty breathing. If you experience such symptoms, please call either the free hotline of the Austrian Agency for Health and Nutritional Security GmbH 0800 555 621 or the health advice service 1450. There you will be provided with specific information from medically trained staff and medical assistance.

## **Visitor Stop – Thank you for your understanding!**

For your personal protection and for the protection of our patients, residents and staff, we kindly ask you to refrain from visiting our facilities as far as possible.

If this is nevertheless unavoidable in exceptional circumstances, we ask you to take appropriate hygienic measures:

- 1) When entering the facility, please wash your hands with soap or clean them with disinfectant as suggested by the authorities.
- 2) Wash hands with soap or clean with disinfectant after contact with people or various surfaces.
- 3) If you experience flu-like symptoms within the next 14 days after your visit, please inform us immediately by calling 03133 / 2274-9110.
- 4) Avoid visiting your relatives within the next 14 days after the end of the inpatient stay.
- 5) If you have returned from a risk area within the last 14 days, a visit to our facilities is strictly forbidden.

We thank you very much for your understanding and cooperation!

**The management of SANLAS Holding GmbH**

Please find more information under:

<https://www.ages.at/en/topics/pathogenic-organism/coronavirus/>

<https://www.sozialministerium.at/en.html>